MOBILE SMART

Website Terms of Use

Version 2.0 · Effective 5 November 2026

1. Use of the website

These terms apply to mbsmart.co.za and the customer portal. By using the site you agree to use it lawfully and not to interfere with its security or operation.

2. Accounts and security

Keep your login details secure; you are responsible for activity on your account. Tell us immediately at online@mbsmart.co.za if you suspect unauthorised access. Customers can only access their own records and documents.

3. Coverage and pricing information

Coverage maps and checks are indicative and rely on third-party data. Prices and bundles, including live mobile bundles, may change; the price confirmed at checkout applies. Errors may be corrected before an order is accepted.

4. Electronic communications and signatures

Agreements, consents and signatures made through the website are valid electronic transactions under the ECT Act.

5. Intellectual property

Site content, branding and design belong to Mobile Smart or its licensors and may not be copied without permission. Network and brand names belong to their owners.

6. Third-party services and links

Payments are processed by PayFast and maps by Mapbox; their terms also apply. We are not responsible for third-party websites.

7. Liability

The website is provided as is. To the extent permitted by law, Mobile Smart is not liable for losses from site downtime, errors or third-party services.

8. Changes

We may update these terms by publishing a new version on the website.

Questions: online@mbsmart.co.za · Accounts: accounts@mbsmart.co.za · WhatsApp/phone: +27 76 168 6801